

Fort Washington Pool Association Survey

**Please return your survey to the Pool House Suggestion Box , or
Mail it to the FWPA at P.O. Box 44158 Fort Washington, Md. 20749**

Date: _____ Name (optional): _____
I am a Shareholder _____ Annual Member _____ Guest _____

Your feedback is crucial for the FWPA to improve itself and to continually meet the membership’s expectations. Please take a few moments to fill out this survey and tell us how you feel about the following statements. We would like to know what you like about the FWPA and especially where it can be improved. If you wish to sign your survey you can, but it is not necessary if you wish to remain anonymous. If you would like to just provide a comment or suggestion without filling out the entire survey, please do so in the comments section.

On a scale of 1 to 10, with 10 being the highest approval, tell us how you feel about the following aspects of the FWPA. If you feel that any of these statements require a grade of 7 or less and can provide an explanation or comment it would be greatly appreciated.

Grounds and Facilities

- The grounds are groomed and well cared for. _____
- There is plenty of available parking. _____
- The grounds and facility adequately accommodate seniors and persons with disabilities. _____
- The grounds and facilities are secure. _____
- There is adequate pool furniture. _____
- The pool house is well maintained and decorated. _____
- The snack bar is well stocked and reasonably priced. _____

Pool Operation

- The pool hours of operation meet my expectations and needs. _____
- The pool house and pool facility are well maintained. _____
- The lifeguard staff is attentive, courteous and professional. _____
- The pool rules are appropriate. _____
- The pool rules are enforced. _____
- There are enough lifeguards to handle the number of swimmers at all times. _____
- I am able to utilize the pool and facility to my expectations. _____
- The restrooms and showers are clean and meet my expectations. _____

Boat Storage, Ramp, Dock and Pier

- The boat storage rules and regulations are easily understandable and appropriate. _____
- The boat storage fees a reasonable priced (not too high or too low). _____
- There is adequate space for my boat. _____
- The ramp is large enough and easy to use. _____
- The dock is large enough and meets my needs. _____

FWPA Administration, Board of Directors and By-Laws

- I know who the board of directors are and feel they are easily accessible. _____
- The board of directors is meeting the needs of the shareholders and membership. _____
- I would like to become a board member or serve on a committee. _____
- The board of director’s communication with the membership is timely. _____
- The board of directors takes appropriate and timely action on FWPA business. _____
- The FWPA By-Laws are appropriate and meet my expectations. _____

Social Events

- I attend most of the social events and recommend them. _____
- The social events are adequately advertised. _____
- The social events are well run. _____

